

Pay/Dispute

- a) **PAY** – Pay the Penalty Charge in full using one of the methods below:
- b) **DISPUTE** – Wait for the Order for Recovery (TE3) of unpaid Penalty Charge. (This will be sent out to you 28 days after the Charge Certificate.

General Enquiries

To make an enquiry about this Charge Certificate or for other parking information:

Email:

parkingappeals@slough.gov.uk

Phone:

01753 475111

Payment Options

Payment should only be made if the Notice is not disputed. There are several different ways you can make payment, please see below options.

Internet

By credit or debit card 24 hours a day at www.slough.gov.uk

Please have your Penalty Charge Notice Number and issue date, vehicle registration number and your credit/debit card details available.

Phone

By credit or debit card 24 hours a day on 0330 088 3644

Please have your Penalty Charge Notice Number and issue date, vehicle registration number and your credit/debit card details available.

Post

By cheque only, payable to 'Slough Borough Council' and send to PO Box 3839, Slough SL1 0JA Please write the Penalty Charge Notice number, vehicle registration number and your address on the back of the cheque

Do NOT send cash or make credit card payments by post. Post dated cheques will not be accepted.

In Person

By cash, cheque, credit and debit cards at the location set out below:

The Parking Office

Pegasus Court
28 Herschel Street
Slough
Berkshire
SL1 1PA

Monday – Friday	09:00am – 5:00pm
Saturdays	09:00am – 1:00pm

Data Protection Statement

Slough Borough Council will use information including, personal information, collected through the issuing of this Penalty Charge Notice for the enforcement of traffic/ parking contraventions and it may also be used for compatible purposes. For further information on the recovery process, please visit <http://www.slough.gov.uk/parking-travel-and-roads/how-to-challenge-a-parking-fine.aspx>. The information may be disclosed to other Councils, other Enforcement Agencies and third parties where it is necessary and lawful to do so e.g. for the prevention and detection of crime. All information will be processed in accordance with the Data Protection Act 2018. If you are unable to access the provided link or wish to submit a query in relation to fair processing of Data, please contact the data protection officer at

DataProtectionOfficer@slough.gov.uk